

Shima Seiki USA Direct Service & Maintenance Pricing Agreement 2024(No.70)

Please read carefully before signing.

Service @ Customer's Facility

- \$1,200/Day *1* \$3,500/Week (5 days) *2*

We offer servicing at customer's facility, focused on workday 9am-5pm with a 1-hour lunch break. This includes Troubleshooting, APEX design Training, Programming Training.

STEP Remote Knit Programming Class

- \$1,000/Day/trainee. \$2,500/Week/trainee

This is a knit programming class we are offering remotely and is suitable for those who need an opportunity to elevate their knit programming capabilities. The class is scheduled from Monday through Friday, from 9 am to 3 pm, including a 1-hour lunch break.

STEP In-Person Knit Programming at SSUSA Facility

- \$1,200/Day/trainee *3* \$3,000/Week (5 days)/trainee *3*

This is a face to face knit programming class with machine operation training held at Shima office in NJ/LA. The class is scheduled from Monday through Friday, from 9 am to 4 pm, including a 1-hour lunch break.

Service by Labor Hours **\$150/hr***

- Remote Service *4* Service by Labor Hours *5* Knit programming

Knit Consultation **\$150/hr***

Includes explanation of the knitting processes that will best suit your needs and overall development cycle. This includes consultation for knitting machinery, knitting techniques, and digitalization. (30 minutes minimum)

Please Note:

1. Arrival & departure times are considered as part of the service hours, with transportation, accommodation, and meals at the expense of the buyer. For APEX Design training or programming training, the price is for each trainee.
2. Flight times are subject to availability, which may cause variations in our arrival & departure times. Prices and schedules are also subject to change. Our weekly package includes Monday afternoon, Tuesday – Thursday 9:00 AM – 5:00 PM, and Friday before noon in order to accommodate travel times. These hours may vary depending on customer location. We will customize the service package as needed, with transportation, accommodation, and meals at the expense of the buyer. For APEX Design training or programming training, the price is for each trainee.
3. Transportation, accommodation, and meals at the expense of the Trainee.
4. We offer remote servicing by hour including APEX design Training, and Programming Training.
5. For on-site servicing you can adjust service by labor hours. This can be adjusted as needed and includes Troubleshooting, Maintenance, Needle bed Cleaning, Programming Training. Arrival & departure times are considered as part of the service hours, with transportation, accommodation, and meals at the expense of the buyer.

By signing below, you agree to all terms and conditions of this service and maintenance agreement.

Customer Name: _____ Company: _____

Customer Signature: _____ Date: _____